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## **Department of Public Safety restores power to dispatch systems**

ERIE, Pa. – Erie County Department of Public Safety experienced an unexpected failure to its uninterruptable power systems (UPS) at approximately 5:15 p.m. Tuesday, Dec. 10. This resulted in a loss of power to the mission-critical systems (911, computer dispatch system, radio dispatch console system) for approximately 30 minutes.

County facilities, Information Technology and public safety staff worked with NEWCO Electric Co. and Eaton Power Supply to quickly restore power to the mission-critical systems.

During the 30-minute interim, 911 calls were automatically rerouted to the Jefferson County 911 center, transparent to all 911 callers. The Northern Tier Consortium (10 counties) shares regional 911 and computer-aided dispatch systems.

The Next Generation Public Safety Radio System remained fully operational, and the Department of Public Safety telecommunications staff used backup systems to communicate with first responders throughout Erie County.

Erie County officials continue to work with NEWCO Electric Co. and Eaton Power Supply to determine the root cause of the unexpected disruption to the UPS systems.

“I commend the telecommunications staff for their professionalism and seamless execution as they continued to provide dispatch services to first responders with minimal interruption during the outage,” said John Grappy, director of the Department of Public Safety.

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