UPDATE ON: Transition Plan Goals (1/1/2015 through 12/31/2017):

CATEORY 1: Technology and Electronic Media

1. **Continue to update the http://www.eriecountygov.org/ site to include new and pertinent information to the disabilities community.**
   The IT Department released a new version of the public website, www.eriecountypa.gov, and is in the process of making it fully ADA compliant. These pages are located on the county website:
   - ADA Information: Explains the procedure for requesting accommodations in order to participate in judicial proceedings in the Court of Common Pleas, along with information on Courthouse accessibility.
   - ADA Coordinator: Contains contact information for the ADA coordinator and the Human Relations Commission, a link to the federal website, an ADA complaint form, information on the grievance procedure, dates and location of the roundtable meetings, member information, and the latest version of the transition plan.
   - ADA Links Reference Page: This is also located on the ADA Coordinator page. It contains a list of 65 resources, organized into the following categories: Disabilities Related, Mental Health, Mental Health/Intellectual Disabilities, Drug and Alcohol Abuse, and Other State of Pennsylvania and National Links.

2. **Continue to explore website needs and use via Smartphones and Tablet PC's. The movement of internet access via mobile devices will drive future use and access for those with disabilities.**
   The IT Department has been working extensively on upgrading the new website and ensuring its compatibility on Smartphones and Tablets. The current site is moderately responsive- it works on some devices. The proposed date for a fully compatible website is Fall 2018.

3. **Synchronize the City and County of Erie telephone response on ADA issues.**
   The ADA line has received around 10 calls from 1/1/16 to present. There could be more collaboration between the city and the county on ADA responses.

CATEGORY 2: Compliance

1. **Assure that contracted Human Services providers are in compliance with ADA.**
   This is state-regulated. The Department of Human Services is confident in the effectiveness of the state's regulations.

2. **Review County Departments' corrective action plans to ensure the plans were implemented and are still in effect.**
   This is an on-going effort in each department and something we'd like to focus on in 2018.

CATEGORY 3: Discrimination

1. **Identify potential "at risk groups" (homeless, transitioning youth, people with disabilities) where discrimination is under reported.**
   We have assisted potential at risk groups by providing the ADA Reference Links on the county website. The HRC contact information was added to address discrimination in housing, employment, and public accommodations. Our complaint sheet and grievance procedure is also clearly outlined.

2. **Formalize cooperation agreements with the disability delivery providers to ensure that people who are at risk are informed of the services available in Erie County.**
   We have developed a strong partnership with Voices for Independence, a group that provides a variety of services dedicated to independent living and has a dedicated information referral staff.

CATEGORY 4: Physical Site Compliance

1. **Formalize a process with Erie County Court House to alert the County ADA Roundtable of all physical site updates and renovations for compliance with current ADA specifications.**
   The operations manager has attended previous roundtable meetings in an effort to bring issues to our attention.

2. **Continue monitoring of all physical site updates and renovations for compliance with current ADA specifications.**
   This is on-going within the Operations and Maintenance department.